

Cultural and Linguistic Services

How to Access Cultural and Linguistic Services

It is important to use a professional interpreter at your medical appointment. VCHCA discourages members from using family or friends, especially children, as interpreters.

VCHCA offers the following interpreter and translation services:

- Sign language interpreter services for the deaf.
- Telephonic interpreter services are available twenty-four (24) hours, seven (7) days a week.
- In-person (face-to-face) interpreting services – 5 to 7 business day notice is needed to schedule an appointment for in-person interpreter for medical appointments
- Translation of written documents (English/Spanish)
- Alternative text format including Braille

If you need an interpreter or would like more information contact our Grants Manager by phone at (805) 339-1103 or by email at susan.whitewood@ventura.org.