



Notice of Nondiscrimination & Accessibility Requirements

Ventura County Ambulatory Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ventura County Ambulatory Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ventura County Ambulatory Care provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, electronic formats, or other formats)

Ventura County Ambulatory Care provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please notify a staff member of the medical office.

If you believe that Ventura County Ambulatory Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with:

Mike Petit- Assistant County Executive Officer and ADA Coordinator
800 South Victoria Avenue
Ventura, California, 93009
(805) 654-2864

Email: CountyExecutiveOffice@ventura.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Mike Petit is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health & Human Services Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-3680-1019 or 1-800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html>