

Ventura County Ambulance Response Compliance Report Report Column Definition

Zone	EOA 1 - Ojai EOA 2 - Santa Paula/Fillmore EOA 3 - Simi Valley EOA 4 - Thousand Oaks/Moorpark EOA 5 - Camarillo EOA 6 - Oxnard/Port Hueneme EOA 7 - Ventura
On Time	The TOTAL number of incidents where the response time met the contractual standard for the Zone (EOA). These incidents are considered Compliant.
Late	The TOTAL number of incidents where the response time did NOT meet the contractual standard for the Zone (EOA). These incidents are considered Non-Compliant.
Total Incidents	The TOTAL number of Compliant and Non-Compliant Incidents.
Do Not Count	Compliant and Non-Compliant incidents that are flagged as "should not count towards compliance" where the Contract Authority has approved as such.
Cancelled Enroute Compliant	Compliant Incidents that were cancelled enroute (before arriving at scene of the Incident). These Incidents are not used in compliance calculations.
Adjusted Total Incidents	The TOTAL number of Compliant and Non-Compliant Incidents MINUS (-) those incidents which were noted as "Do Not Count" or "Cancelled Enroute Compliant".
Adjusted Late	The TOTAL number of Non-Compliant Incidents MINUS (-) those incidents which were noted as "Do Not Count".
Raw Compliance	Raw Compliance percentage calculated by Zone(EOA) using the Adjusted Total Incidents and Adjusted Late.
Time Correction Approved (Compliant)	Approved Time corrections on Non-Compliant Incidents that resulted in the incident becoming Compliant.
Time Correction Approved (Late)	Approved Time corrections on Compliant Incidents that resulted in the incident becoming Non-Compliant.
Raw Compliance with Time Correction	Raw Compliance percentage calculated by Zone (EOA) using the Adjusted Total Incidents and (Adjusted Late PLUS Time Corrections Approved Late) MINUS (Time Corrections Approved Compliant).
Exemptions Requested	Number of Non-Compliant Incident Exemptions requested.
Exemptions Approved	Number of Non-Compliant Incidents Exemptions requested that have been approved by the Contract Authority. These approved Exemptions are extracted from the Adjusted Total Incidents and Adjusted Late counts for final compliance.
Compliance Calculated Incidents	The Adjusted Total Incidents MINUS Exemptions Approved Incidents.
Compliance Calculated Late	The Adjusted Late MINUS Time Corrections Approved Compliant PLUS Time Corrections Approved Late MINUS Exemptions Approved Incidents.
Response Time Compliance	Final Compliance percentage calculated by Zone (EOA) using the Compliance Calculated Incidents and Compliance Calculated Late.